



RETURNING CUSTOMER & PET INTAKE & UPDATE FORM

This form is for returning customers and pets who have previously boarded with or utilized the services of Labby Lane Kennel. Please complete the sections as necessary so that we have the most up-to-date information. By signing below, you acknowledge and reaffirm Labby Lane Kennel's Agreement, General Release and Liability Waiver that you previously signed, which remains in full force and effect for current and all future boardings or services.

Customer Name: _____

Pet's Name: _____

Breed: _____

Part I. Customer Contact Information

- If the information below has changed since your Pet's last boarding or service, please update as necessary:

Street Address: _____

City: _____ State: _____ Zip Code: _____

Email Address: _____

Home Phone: _____ Cell Phone: _____

Emergency Contact: _____ Emergency Contact Phone: _____

- If your information in Part I has *not changed* since your Pet's last boarding or service, please initial here: _____

Part II. Boarding or Services

Please circle the services you would like performed for your Pet while boarding. Unless your Pet is boarding for 10 (ten) days or more, bathing charges will be applied to the bill.

Bath **Nail trim** **Ears cleaned** **Anal Gland expressed**

Would you like your Pet bathed while boarding? YES: _____ NO: _____

***Part III. Updates Relating to Pet**

*If you mark YES to any of the questions below in Part III, you must complete a new "Customer & Pet Information Card" by [clicking here](#).

Please mark YES or NO where indicated. Since your Pet's last boarding:

1. Do you need to provide instructions or update any previous instructions for your Pet?
YES: _____ NO: _____

2. Is your Pet taking any new or different medications? YES:____ NO:____
3. Does your Pet have new or recent health conditions, medical conditions or illnesses?
YES:____ NO:____
4. Has your Pet experienced any changes in behavior? YES:____ NO:____
5. Do you need to make changes or provide updates relating to your Pet's menu, food or treats?
YES:____ NO:____
6. Do you need to update your permissions relating to your Pet's ability to participate in group play? YES:____ NO:____
7. Do you need to make changes or provide updates relating to the authorized person(s) for pick up or drop off? YES:____ NO:____
8. Do you need to make changes or updates relating to your Pet's veterinarian or vaccination records? YES:____ NO:____
9. Do you need to make any other changes or updates regarding your Pet? YES:____ NO:____

By signing below, I certify that the information provided in this Intake & Update Form is true, complete, and accurate to the best of my knowledge. I agree to update Labby Lane Kennel promptly if any information changes and agree to submit a revised Intake & Update Form or new Customer & Pet Information Card. I understand that incomplete or inaccurate information may affect the safety, care, boarding, and services provided to my Pet. I certify and acknowledge that I previously signed Labby Lane Kennel's Agreement, General Release and Liability Waiver. I have read and understand the previously signed Agreement, General Release and Liability Waiver and reaffirm and agree that it remains binding and in full force and effect for the current boarding and services and all future boardings or services unless and until replaced or revoked in writing. I have disclosed all changes since my Pet's last boarding or service with Labby Lane Kennel, including but not limited to health conditions, medications, allergies, aggression or reactivity, bite history, and any special instructions or handling needs.

If you would like to receive a copy of your signed Agreement, General Release and Liability Waiver, please email your request to labbylane@hotmail.com.

Customer Signature: _____ Date: _____

Customer Printed Name: _____

Kennel Representative: _____ Date: _____

FOR KENNEL USE:

Check in Date/Time: _____ Estimated Checkout Date/Time: _____